F.No.IV-II/2017-NZP/STORE-I
Government of India
National Zoological Park
Mathura Road, New Delhi – 110003
Advertisement

Sealed tenders are invited from the reputed agencies to Provide following services at the National Zoological Park:
   1. Licence to operate kiosk outside main gate and four (4) stalls
   2. Licence to operate Parking
   3. Provide security services
   4. Provide Food and store articles

The tender documents can be obtained by payment of Rs 2000/- each during any working day on or before 06.03.2017 up to 2.00 p.m. from the office of the undersigned. The tender forms can also be downloaded from the website http://www.moef.gov.in, however a separate DD/Pay order of Rs.2000/- each payable in favour of Director, National Zoological Park must be enclosed with the forms downloaded from the website, failing which the tender will be rejected summarily.

Director
F.No. IV-II/2016-NZP/STORE-I
Government of India
National Zoological Park
Mathura Road, New Delhi-3

Price of Bid Documents:- Rs.2000/- (Non refundable)

TENDER FOR LICENCE TO OPERATE KIOSK OUTSIDE MAIN GATE AND FOUR STALLS INSIDE NATIONAL ZOOLOGICAL PARK FOR 2017-18

SCHEDULE FOR FINALIZATION OF BIDS

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FAX: 011-24352408
E-mail nzpnewdelhi@gmail.com
Website www.moef.gov.in
1. **SCHEDULE FOR FINALISATION OF BIDS / ALLOTMENT**

1. Sale of Tender Document (Last Day) 06.03.2017 up to 2.00 p.m.
2. Pre-bid Conference for clarifications 20.02.2017 at 11.00 a.m.
   (at the office of the Director,
   National Zoological Park, New Delhi)
3. Revision of RFP 21.02.2017
4. Receipt of bids (Last Day) 06.03.2017 up to 3.00 p.m.
5. Opening of Technical Bid 06.03.2017 at 3.30 p.m.
6. Declaration of result of technical
   Evaluation and opening of financial bid 09.03.2017 at 3.30 p.m.
7. Finalization of allotment/
   Issue of allotment letter 15.03.2017
8. Completion of formalities 21.03.2017
9. Validity of tender 100 days from 06.03.2017
TERMS AND CONDITIONS

1. LOCATION OF KIOSK AND FOUR STALLS:

The proposed licence for Kiosk covers only the area where the kiosk is being operated at present outside the Main Gate of the National Zoological Park. The Licencee will have to install four (4) stalls at the designated sites in the National Zoological Park at his own cost. The Licencee shall use the said licensed premises only for the purpose of operating a food and beverage outlet at the Kiosk and for sale of tea, coffee, cold drinks, ice creams and mineral water from the four (4) stalls inside the National Zoological Park subject to the terms and conditions, the guidelines and policies framed by the Licensor from time to time, and for no other purpose (hereinafter referred to as ‘Permitted Purpose’). Apart from licensed premises, no other area adjacent to Kiosk/stalls outside/inside National Zoological Park shall be used by the Licensee.

2. TYPE OF FOOD TO BE SERVED AND SCHEDULE OF RATES:

Multi cuisine menu covering at least Indian, Continental and Asian Foods including non-alcoholic beverages as per the Price List approved by the Director, National Zoological Park enclosed as Annexure-A.

3. SERVICE:

3.1 Only sit down dining service will be permitted at the Kiosk outside the Main Gate of the National Zoological Park. No food is to be served in any manner anywhere outside the Kiosk whereas tea, coffee, cold drinks, ice creams and mineral water can be sold from the four (4) stalls inside the National Zoological Park.

3.2 The sale of Hot/Cold Drinks/Eatable Snacks will be limited to articles mentioned in the price schedule.

3.3 Should the zoo remains closed on any other day, days due to unforeseen circumstances the licencee cannot claim any rebate therefor.

3.4 In the event of quality of Hot and Cold Drinks/Eatables, Snacks not being satisfactory and according to the foregoing paragraphs, the Director, National Zoological Park

...
Tender for Licence to operate kiosk outside main gate and four Stalls in National Zoological Park for 2017-18

Zoological Park may at his sole discretion direct the discontinuance of the sale of Hot and Cold Drinks/Eatables, Snacks and direct the licencee to rectify the defects and in case the defects are not rectified within a reasonable time the Director, National Zoological Park reserves the right to impose monetary fine or in extreme cases cancel the licence.

3.5 No polythene or wrapping paper should be used for packing and selling of eatable items. In other words no item bearing polythene bags/wrapping papers are allowed to be sold in the Kiosk and stalls inside. Only glass tumblers and ceramic/disposable crockery for serving drinks/foods are allowed. Any violation in this connection will make liable for cancellation of the licence.

3.6 The successful licencee will sell cold drinks, tea and coffee, cone ice cream and mineral water at the rates approved by the National Zoological Park inside the zoo at designated locations. No other food item will be sold from the stalls inside the National Zoological Park. The Director, National Zoological Park may discontinue the sale of items mentioned above at the stalls inside the National Zoological Park at his discretion without assigning any reason. In that event also the licence fee shall remain same as tendered.

3.7 No additional stalls/construction within the allotted area will be done by the licencee without prior written permission from the Director, National Zoological Park. Any violation will attract monetary penalty or in extreme case cancellation of the licence.

3.8 Permitted construction shall not be allowed to be removed while vacating the premises.

3.9 The licence is only for Kiosk, outside the Main Gate of National Zoological Park and four (4) stalls inside the National Zoological Park. No other facilities shall be provided by National Zoological Park. For all other facilities/amenities the licencee has to make his own arrangements and National Zoological Park will not be responsible for them.

3.10 The licencee shall exhibit prominently the authorized rates (list attached) for sale of Hot/Cold Drinks/Eatables and snacks on Board which shall not be less than 100 cm X 50 cm in size at his own expenses.

3.11 The licencee shall run the same to the satisfaction of the Director National Zoological Park or any other officer authorized by him throughout the term of the licence. The licencee shall not sell any other item which is not authorized in the list attached.
3.12 The licencee shall use the licensed premises strictly for serving food, beverages to the visitors to the zoo.
3.13 The licencee is strictly prohibited from using the premises for catering of outside parties, holding organizing seminars, conferences, other trade promotion and trade related activities, banquets, reception, DJ, marriages or any other such activity.
3.14 The licencee has no right on the land of licensed premises.
3.15 The licencee shall ensure that eatable items sold/served from the premises are of requisite, hygiene and quality standards and conform to the provisions of the Prevention of Food Adulteration Act and any other guidelines, regulations, standards etc. issued by concerned Government authorities from time to time.
3.16 The licencee shall be solely liable for any action or penalty imposed by relevant authorities in this regard.
3.17 Officials or representatives of licensor may at any time monitor the quality of raw material, food items and standards of facilities.
3.18 The servicing of pork and beef is strictly prohibited in licensed premises.
3.19 The licencee shall not place or permit placement of any advertisement, notice frames, pictures, decorations, pay telephones, weighing or vending machines or manual or mechanical/electrical devices or contrivance for commercial gains.
3.20 Segregation of waste materials will also be undertaken by licencee as per local rules and regulations.
3.21 Licencee shall collect all garbage in bags/boxes/trolleys permitted. The collected garbage shall be kept at designated locations for disposal by licensor outside the National Zoological Park.
3.22 Only potable water will have to be served in the outlets.

4. **ELIGIBILITY CRITERIA FOR THE BIDDER**

4.1 The business entity applying for the licence should have a minimum five years continuous experience of managing kiosk/canteen of a reputed organization including Government Body/Autonomous organization.

4.2 Should have minimum annual turnover of Rs.2.00 (two) crores or above in each of the last three financial years.

4.3 The applicant or any other business entity where it had and/or still has controlling share, should not have been debarred from operating a food and beverage outlet on account of food quality issues by concerned govt. authorities.
or should not have been convicted for irregularities concerning food and beverage outlets under various statutes/rules/regulations/orders etc.

5. **PAYMENT OF LICENCE FEE:**

5.1 The licencee shall pay to the licensor a licence fee as agreed to for payment for the licensed term (hereinafter referred to as licence fee) in addition to the service tax and other government levies as applicable from time to time.

5.2 Licence fee has to be deposited before 7th of every month in advance. If the licencee fails to deposit the licence fee before 15th of every month in advance along with the penalty for delay @ Rs. 20,000/- per day for the delayed period the licence shall be terminated at the risk and cost of tenderer and the Security Deposit shall be forfeited to the Government and no claim shall be entertained.

6. **PERIOD OF LICENCE:**

6.1 The licence period will be from 01.04.2017 to 31.03.2018.

6.2 The licencee may without assigning any reason surrender the licence after giving one month prior written notice to the licensor, but in such an event the licensor shall not refund the licence fee, security deposit.

6.3 Upon expiry of the period of licence term or earlier termination of the licence for any cause whatsoever the licencee shall have no right, title, interest to use the said licenced premises. The licensor shall have undisputed right to make use of the said licenced premises at its discretion thereafter and also to grant licence and/or further rights of the licenced premises to any third person or any other party(ies).

6.4 Revocation/cancellation of licence for any reason whatsoever shall not absolve the licencee from responsibilities, liabilities for damages and/or payments accrued prior to the termination of the licence.

6.5 In case if for any reason whatsoever the licencee continues to occupy the licence premises beyond the expiry of agreement, damages @ 5 (five) times of the licence fee for the first seven days of default, 10 (ten) times for the next seven days of default (to be calculated on pro-rata basis of licence fee quoted for the duration of licence) will be payable by way of liquidated damages. The licencee agrees it is a reasonable estimate of damage and the licencee agrees to pay the same without any protest / demur.

6.6 Under no circumstances will the licencee be allowed to occupy the kiosk and stalls after the 14 days of default and the same would be taken over by licensor without any notice and in such a situation the licencee will have no right to their items if any found in the outlet and the same will be disposed of at the cost and
risk of the licencee.

6.7. The licencee shall be deemed to have vacated the licence premises on termination or expiry of the licence period and shall thereafter have no right to access the licensed premises. In such cases the licensor will be at liberty to deny entry of licencee into the licensed premises and get the licence premises vacated including disconnection of water/electricity and other facilities to which the licencee shall have no right to object. Further the licensor will also have right to seal the premises if the possession of the premises is not handed over after the expiry or termination /cancellation of licence.

6.8. On expiry / revocation / cancellation /termination of the licence the licencee shall hand over peaceful vacant possession of the licensed premises in good condition to the licensor.

6.9. The licencee shall reimburse any loss or damage to the property and equipment of licensor as per the assessment of licensor Engineering Division after verification within six week from the date of vacation alongwith damages / liquidated damages at the rates to be decided by the licensor for the period required / taken to repair the property / equipments etc.

7. RENEWAL OF LICENCE:

The term of the licence will be upto 31.03.2018. There will be no renewal or extension of licence beyond 31.03.2018 under any circumstances notwithstanding any dispute between the licensor and the licence.

8. POWER SUPPLY

8.1. The licencee will be free to take power connections independently from the concerned local authority at his own cost. The cost of the electricity will be paid by the licencee. However, on the request of the licencee power connection may be provided by the National Zoological Park through sub-meter against charges payable to the National Zoological Park.

8.2. The meter will be installed and sealed under the supervision of the CCU Electrical and Work Supervisor of the National Zoological Park. The cost of the meter will be borne by the licencee. In case of the mal-functioning of the meter the charges will be levied based on the CPWD norms or average as calculated by CCU (E) whichever is higher. In case of failure of electricity for any reason the licencee will have to make his own arrangements and the licensor will have no liability whatsoever with respect to failure in the power supply.
9. **WATER CHARGES:**

9.1 The licencee will be free to take water connections independently from the concerned local authority at his own cost. The cost of the water supply will be paid by the licencee. However, on the request of the licencee water supply connection may be provided by the National Zoological Park through sub-meter against charges payable to the National Zoological Park.

9.2 The meter will be installed and sealed under the supervision of the CCU Civil and Work Supervisor of the National Zoological Park. The cost of the meter will be borne by the licencee. In case of the mal-functioning of the meter the charges will be levied based on the CPWD norms or average as calculated by CCU (C) whichever is higher. In case of failure of water supply for any reason the licencee will have to make his own arrangements and the licensor will have no liability whatsoever with respect to failure in the power supply.

10. **SECURITY DEPOSIT:**

10.1 The successful tenderer shall deposit within **10 days** from the date of acceptance of tender a sum equivalent to **twelve months** from nationalized bank as Security Deposit for the due and faithful performance by the licencee of all or singular and several stipulations, conditions to be served and performed on the part of the licencee and failing which the licence shall be liable to cancellation at the risk and cost of the licencee and subject to such other remedies as may be opened to the Director, National Zoological Park under the terms of the licence.

10.2 The Security deposit mentioned as above shall be refunded after successful completion of the licence. In the event of any outstanding pending dues payable to NZP, it will be recovered from security deposit irrespective of any back period without further correspondence.

10.3 The Security shall be deposited in the form of Fixed Deposit in any Nationalized Bank /Post Office Saving Bank (security Deposit Account) Pass Book pledging the amount in favour of Director, National Zoological Park, New Delhi payable at Delhi.

10.4 Beside deposit of Security as mentioned above the successful tenderer shall have to furnish particulars of his Bank Accounts.

10.5 In the event of the licencee failing to furnish the Security within the stipulated time under the terms of licence, the Director, National Zoological Park will be forced to cancel the licence and make other arrangements at the risk and expenses of the licencee for sale of Hot/Cold Drinks/Eatables and snacks etc.
10.6 Any act of licencsee which results in violation of the agreement or any of the terms and conditions contained herein shall give licensor the right to forfeit the entire amount of the security deposit in addition to the right to terminate the agreement under show cause notice and to disconnect utilities like electricity, water etc.

11. TERMINATION OF THE LICENCE

11.1 The Director, National Zoological Park can terminate the licence at any time after serving show cause notice in writing to the licencee for breach of any condition of the licence or if during the period of the licence the performance is not found satisfactory without any compensation. The decision of the Director, National Zoological Park shall be final and binding on the service provider in this regard.

11.2 Failure by the licencee to comply with any statutory requirements during the period of licence shall result in termination of the licence and subsequent disqualification for participation in any future tender in the National Zoological Park.

11.3 Failure by the licencee to comply with any statutory requirements and terms of agreement during the period of licence shall result in termination of the licence forthwith and subsequent disqualification of the licencee for participation in any future tender at the National Zoological Park. The security deposit will also be forfeited.

11.4 Provided always that such determination shall not prejudice any right of action or remedy which shall have accrued or shall acquire thereafter to the government and provided also that the licencee shall be liable to pay the government for any extra expenditure thereby put to but shall not be entitled to any gain on sale of Hot / Cold Drinks / Eatables /Snacks.

12. RECOVERY OF CLAIMS:

12.1 Whenever any claim for the payment of a sum of money arises under this licence against the licencee the government shall be entitled to recover such sum by the appropriating in part or whole of the said Security Deposit. In the event of the Security being insufficient, the balance shall be deducted from any sum thus due or which at any time thereafter may become due to the licencee under this or any other licence with the Government. Should this sum be not sufficient to cover the full amount recoverable the licencee shall pay to the Government on demand, the remaining dues. In case of non-payment such dues are liable to be recoverable from
12.2 In the event of the Security Deposit becoming exhausted or insufficient by reasons of the same being appropriate as aforesaid in part of which the licencee shall forthwith on receipt of a requisition from the Government from time to time renew or replenish such Security as the case may be.

13. **DAMAGES AND PENALTY**

13.1 The licencee shall confine their activities within the licensed premises and in no case will they be permitted to deviate/increase/alter for the same.

13.2 If the licencee commits any breach of this licence he shall be liable to be fined up to an amount not exceeding $1/4^{th}$ of the monthly licence value for every act of default or negligence. On demand, the amount should be deposited within 10 days. The Director, National Zoological Park reserve the right to cancel the licence within 15 days notices period which may not preclude termination of licence.

14. **EXECUTION OF AGREEMENT:**

14.1 The successful tenderer shall within 10 days of the date of acceptance of tender execute a formal agreement on a non judicial stamp paper of appropriate value at his cost and if the same is not executed by the due date then the Director, National Zoological Park will have the option to treat the tender as cancelled and on such cancellation the amount deposited as earnest money can be forfeited and Government may also blacklist the licencee for a period of not exceeding 5 years.

14.2 The licencee shall be responsible for any damage or loss to the Kiosk outside the main gate and stalls inside the zoo that may be done by himself or his servants. Compensation for such damage shall be assessed by the Director, whose decision shall be final and binding.

14.3 The amount of loss, penalty, compensation, licence fee, interest etc, if not paid within a period of 10 days from the date of demand, shall liable for forfeiture of security.

14.4 The amount of loss, penalty, compensation, licence fee, interest shall be recovered as arrears of Land Revenue in case the security is not sufficient to recover the government dues.

15. **COMPENSATION FOR DAMAGES:**

The licencee shall have no claim over the National Zoological Park, what-
so-ever to compensation or any damage to his property or person caused during the process of running the Kiosk outside Main Gate and four (4) stalls inside the National Zoological Park. The licencee will make adequate arrangements to protect the equipments, furniture etc. installed by him. The licenccee is advised to take adequate insurance cover to safeguard his property against loss due to theft or damage or any other reason whatsoever.

16. **LOSS TO NZP**

In the event of any loss to the National Zoological Park on account of any act of commission or omission by the licencee’s employees, the licencee shall make good the loss suffered by NZP either by replacement or by payment of adequate compensation as decided by the Director, NZP.

17. **JURISDICTION OF COURTS:**

All disputes shall be subject to the jurisdiction of Courts in the Union Territory of Delhi.

18. **MAINTENANCE OF PREMISES:**

18.1 The licencee will be responsible for clearing of the Kiosk and surroundings. The licencee shall keep the area of the Kiosk and the stalls neat and tidy for which he should engage experienced personnel for this purpose.

18.2 The licencee will maintain the premises offered to him for the purpose of the licence. Under no circumstances the licencee will deface or disfigure the building /structures provided to him failing which monetary penalty will be imposed as per the terms and conditions of the tender.

18.3 The Director, National Zoological Park, reserves the right to open any number of new Kiosk/Canteen in the National Zoological Park premises at his discretion during the period of present tender for which no compensation shall be payable and the tendered licence fee shall continue to be the same. The licencee will not have any objection for inviting separate tenders for running these facilities.

19. **TAX LIABILITY**

Payment of all applicable taxes including income tax, service tax,GST and other applicable taxes will be the responsibility of the licencee and a copy of the return submitted to various tax authorities will also be submitted to the NZP.
20. **PERSONNEL**

20.1 The licencee shall engage the sufficient number of personnel as required.

20.2 The said personnel engaged by the licencee shall be the employees of the licencee and it shall be the duty of the licencee to pay their salary every month.

20.3 The personnel employed by the licencee should be polite, courteous and well behaved with the general public.

20.4. In the event of any complaint against any employee of the licencee a fine will be imposed on the licencee upto a limit of Rs. 2,000/- in each case.

20.5 The National Zoological Park may require the licencee to remove any person from the site of work, employed by the licencee, who may be incompetent or may not conduct himself/herself properly and the licencee shall forthwith comply with such requirement.

20.6. All services shall be performed by persons qualified and skilled in performing such services.

20.7 The licencee shall replace immediately any of its personnel on account of improper conduct upon receiving written notice from office.

20.8 The licencee’s personnel working should be polite, cordial, positive and efficient while handling the assigned work and their actions shall promote good will and enhance the image of this office. The licencee shall be responsible for any act of indiscipline on the part of persons deployed by him.

20.9 The licencee has to pay the wages etc. to the personnel engaged by him as per the Minimum Wages Act. He shall bear EPF and other liabilities and the National Zoological Park shall not accept any responsibility for the personnel engaged by the agencies for any matter.

20.10 Any dispute between the firm/agency and his / her personnel shall be settled at Labour Office. The National Zoological Park shall have no concern whatsoever in the matter. Any risk involved in performing the duty by the employees, would be sole concern of the firm/agency.

20.11 The licencee will be responsible for payment of Wages, ESI & Provident Fund etc. to the employees engaged by the licencee. The licencee has to submit proof of ESI & EPF in respect of each worker by name. The payment to the licencee will be made on submission of such proof. The National Zoological Park
will be free to enquire about money deposited from office of ESI & Provident Fund Commission in case of any complaints

20.12 The transportation, food, medical and other statutory requirement in respect of each personnel of the licencee will be the responsibility of the licencee.

20.13 The licencee shall be responsible for the conduct and behaviour of its employees/workers.

20.14 In case of any incidents / quarrel / complaints occurred / thefts in the National Zoological Park, then all type of FIR with the police, court cases on this account has to be dealt with by the licencee immediately with information to supervisor of the National Zoological Park.

20.15 All the personnel employed by the licencee will wear the uniform as approved by the Director, NZP.

21. **BUSINESS HOURS:**

The sale in the outside Kiosk shall be restricted from 8.00 A.M. to 7.00 P.M. The sale in the stalls inside the National Zoological Park will be restricted to opening hours of the National Zoological Park. No business should be transacted beyond these hours in the Canteen/Kiosk.

22. **SAFETY AND SECURITY**

22.1 The licencee has to provide Photo Identity Cards to the persons employed by him/her for carrying out the work. These cards are to be constantly displayed and their loss reported immediately.

22.2 No employee of the licencee shall stay in the NZP beyond prescribed duty hours. All the staff of the licencee will go through the check by security at various entry/ exits of NZP.

22.3 The licencee shall ensure deployment of suitable persons from proper background after having the antecedence of the employee verified by the local police, collecting proofs of identify like driving license, bank account details, previous work experience, proof of residence and recent photograph and withdraw any such employees who are not found suitable by the NZP for any reasons immediately on receipt of such instruction.

22.4 The licencee and his employees shall follow the security instructions/orders issued by the Director, National Zoological Park from time to time.
22.5 The Licensee shall make appropriate arrangements and install adequate firefighting equipment in accordance with Delhi Fire Service bye laws at its own cost and ensure that they are periodically checked and maintained. The Licensor shall have the right to get the installed equipments checked/monitored from Delhi Fire Service or any other approved agency at the cost of the Licensee if felt appropriate during the period of license. The Licensee will also obtain NOC from Delhi Fire Service in respect of allotted licensed premises.

22.6 The Licensee and its employees shall comply with any special instructions issued from Licensor/Delhi Police/Security Agencies including those with regard to security from time to time.

22.7 The licencee shall arrange at its own cost the security of the premises and inventory thereof and the licensor shall not be responsible in any manner whatsoever for the security of the licence premises and the goods stored therein.

22.8 The licencee shall also ensure that its employees promptly evict inebriated, rowdy and other anti-social elements if and when the need so arises in order to maintain decorum in the premises.

22.9 The licencee and its employees shall comply with any special instructions issued from licensor / Delhi Police / Security agencies including those with regard to security from time to time.

22.10 Requisite licence to operate kiosk in National Zoological Park will have to be obtained from Delhi Police / MCD / any other authority etc. before start of operation in the premises by the licencee.

23. **ARBITRATION**

In the matter of dispute arising between the National Zoological Park and the licencee regarding terms and conditions and execution thereof the matter shall be referred to IG (WL) MoEF who will be the Arbitrator as per the provisions under the Arbitration and Conciliation Act, 1986. The licencee shall not question the decision of the arbitrator on the ground that the arbitrator is a Government servant. The decision of Arbitrator shall be final and binding on the parties.

24. **SUBMISSION OF THE BID**

24.1 The tender form can be purchased from the office of the Director, National
Zoological Park during the office hours within the stipulated date and time as mentioned in the tender notice.

24.2 The tender forms can also be downloaded from the website http://www.moef.gov.in containing all terms and conditions.

24.3 The application forms downloaded from the website should be accompanied by a Bank Draft of Rs. 2000/- payable to the Director, National Zoological Park, New Delhi without which the tender would be rejected summarily.

24.4 Before submitting the tender the tenderers are advised to read the tender document carefully apprise themselves thoroughly of the scope of works, jobs, terms and conditions and other requirements.

24.5 In case of any doubt the tenderer can contact Director’s office or concerned section supervisor to clear doubts, if any.

24.6 This tender is based upon two bid system: The Technical Bid and the Financial Bid. The tender form duly filled in including technical bid (Annexure B) and financial bid (Annexure-C) should be put in separate envelopes superscribed clearly as “Technical Bid” and the “Financial Bid”.

24.8 Applications shall be submitted by the bidder with supporting documents as enclosures and should be submitted in the following manner:

(a) Envelope-I This envelope should be marked as “Technical Bid for kiosk outside the main gate and four (4) stalls inside the National Zoological Park” and sealed in a separate envelope. It should contain the application form (Annexure B) along with supporting documents, application fee and earnest money.

(b) Envelope-II This envelope should be marked as ‘Financial Bid for kiosk outside the main gate and four (4) stalls inside the National Zoological Park and sealed in a separate envelope. It should contain the application form (Annexure C).

24.9 Both the Envelope-I and Envelope-II shall be kept in a sealed cover and clearly marked “Bid for kiosk outside the main gate and four (4) stalls inside the National Zoological Park” and the name of the bidder clearly written with full address, e-mail IDs and telephone numbers on each envelope. All the envelopes should be addressed to the Director, National Zoological Park.

24.10 Outstation tenderers are advised in their own interest to send their tender
by Registered Post/Courier and ensure its timely delivery before the due date and time at their own risk.

24.11 The tender form should be filled neatly and accurately. Any alteration, erasing or overwriting will render the tender invalid, unless such alteration, erasing or overwriting is neatly carried out and duly attested otherwise the tender shall be liable for rejection.

24.12 Financial Bids of only those bidders who are qualified and shortlisted in the Technical Bids shall be opened.

24.13 The Technical and Financial Bids shall be opened in the presence on the interested applicant(s) on the stipulated date/time.

24.14 The entire bid documents consisting of (i) Bid Document (ii) Schedule for finalization of bid / allotment , (iii) terms and conditions of licence (Annexure-A), (iv) Price List of Food Items (Annexure-A), (v) Technical Bid (Annexure-b), (vi) Financial Bid (Annexure-C) , (vii) Affidavit on stamp paper of Rs. 100/- duly signed and notarized Annexure-D, (viii) Check List (Annexure-E) and (ix) Form of Agreement-F from page no. 01 to 42 should be submitted having each page duly signed by the tenderer or the authorized signatory.

24.15 All the supporting enclosures to be provided as part of technical bid and should be self attested by the tenderer or the person authorized on his behalf.

24.16 Director, National Zoological Park reserves the right to accept or reject any bid without assigning any reason and also to invite fresh bids, as deemed appropriate.

24.17 Application received after the dead line of submission of application will not be considered or opened under any circumstances.

24.18 No conditional bids or incomplete application(s) or those received without required documents shall be considered and summarily rejected.

24.19 No modification or substitution of the submitted application shall be allowed. An applicant may withdraw its application after submission, provided that written notice of the withdrawal is received by Director, National Zoological Park before the due date for submission of application. In case an applicant wants to resubmit his application, he shall submit a fresh application following all the applicable conditions.

24.20 Director, National Zoological Park reserves the right to modify terms and
conditions of the LICENCE which shall be granted to the successful bidder after the bidding process. If in the opinion of Director, National Zoological Park it is necessary or expedient to do so in public interest or for proper implementation of the project. The decision of the Director, National Zoological Park shall be final and binding in this regard.

24.21 Director, National Zoological Park reserves the right to suspend the bidding process, cancel the LICENCE with the selected party in part or in whole at any time if in his opinion it is necessary or expedient in the public interest. The decision of the Director, National Zoological Park shall be final and binding in this regard. Also Director, National Zoological Park shall not be responsible for any damage or loss caused or arisen out of aforesaid action.

24.22 All communications must be sent on the letter-head of the applicant under the signature of the authorized signatory whose name and designation must be mentioned in the letter. Letter without name and designation of the authorized signatory and/or letters on plain paper will not be entertained.

24.23 Area of the Kiosk outside the main gate and four (4) stalls inside the National Zoological Park may change due to site conditions. The premises offered are on ‘as is where is’ basis and no alteration/modification shall be allowed. Applicant shall not raise objection to the condition of premises at any time.

25. **EARNEST MONEY DEPOSIT (EMD):**

25.1 All bidders shall have to deposit earnest money of Rs.2.00 (Two) lakhs in the form of a Demand Draft payable in the name of Director, National Zoological Park, New Delhi from a scheduled commercial bank along with their Technical Bid inside the envelope.

25.2 Demand Draft/Pay Order/Banker’s Cheque obtained earlier than the date of advertisement, inviting bids for allotment of kiosk outside the main gate and four (4) stalls inside the National Zoological Park, will not be accepted.

25.3 Earnest money shall be refunded to the unsuccessful bidders within one month of award of allotment letter. The bidders have no right for demand for interest on the Earnest Money. However, the successful bidder’s earnest money shall be returned only once the successful bidder has deposited the security deposit and first installment of the licence fee payable by him.

25.4 However, in case where the bidder withdraws or modifies the bid during
the 100 days validity of the bid or it has come to knowledge that bidder has used fraudulent practices for this bid, the earnest money shall be forfeited.

25.5 Tender received without EMD will be rejected summarily.

26. **SIGNING OF THE TENDER:**

Every page of the bid document and any document forming part of the licence shall be signed by the sole proprietor (in the case of a sole proprietary concern by all the partners in the case of partnership concern by the “Karta” in case of joint Hindu family concern having full authority to act on behalf of the Managing concern, the tender form should be signed by the Managing Agents or by the Proprietor of the Managed concern). A person signing the tender form or any documents forming part of the LICENCE on behalf of the another person or on behalf of all the partners of a firm shall attach with the tender a proper power of attorney duly executed in his favour stating that he has authority stating that he has authority to bind such other persons or all the partners constituting the said firm, as the case of limited company, the signatures should be that of a person authorized under its articles to sign the LICENCE. The memorandum and articles of the company and the authority of the person so signing should be attached with the tender.

27. **ACCEPTANCE OF TENDER:**

27.1 If the same licence fee is offered by more than one tenderer then the Director, National Zoological Park immediately after opening such tenders will permit those tenders who are present and who have offered one and the same rate to increase their offer and the highest offer so increased will be considered for acceptance, or otherwise in case there is refusal to increase the offer or in the absence of respective tenders, the tenders which are to be considered for acceptance will be decided by drawing lots.

27.2 The Director, National Zoological Park reserves the right to accept or reject any tender without assigning any reason thereof.

27.3 The Director is not bound to accept the highest tender. He reserves the right to accept highest or the lowest tender at his own discretion.

27.4 The act of the submission of the tender shall be deemed to be as unreserved acceptance of all conditions herein contained.

27.5 Acceptance by the Director, National Zoological Park will be
communicated by e-mail/FAX/Speed Post.

28. MISCELLANEOUS

28.1 Licencee is not permitted to install/display any advertisement in the Kiosk outside Main gate of National Zoological Park / Four stalls inside the National Zoological Park.

28.2 The Director reserves the right to ask the licencee to keep the Kiosk closed on working day/holidays without assigning any reason thereof.

28.3 The tenderer should inspect the site of Kiosk and inside stalls to see the facilities available thereon before quoting the rate/offer.

28.4 All communication to the licensor must be sent on the letter head of the licensee under the signature of the authorized signatory whose name and designation must be mentioned in the letter. Letter without name and designation of the authorized signatory and letters on plain paper would not be entertained.

28.5 No part of the licence fee, security deposit or any other penalty imposed is refundable in the event of cancellation, revocation of the licence by the licensor.

28.6 Licence premises shall not be used for residential purposes by the licencee or its employees.

28.7 The licencee shall not sub-let, assign or permit or sub-contract of any description or enter into any management agreement or similar arrangement with regard to the use of the licence premises or part thereof to any person / party including , without limitation , its subsidiary – sisters concern , affiliates etc.

28.8 The licencee shall be solely liable towards any complaints, or any action taken by any person against quality of food and beverages served or other services rendered by the licencee, or behaviour of its employees, staff and supervisors in the licensed premises.

28.9 The licensor does not recognize any association of the licencee and in case any clarification of the terms and conditions of the licence or modification thereof, such clarification should be sought by the licencee alone and no collective representation will be entertained.

28.10 The licencee shall maintain a complaint book/visitor book/suggestion box at a prominent place in the licence premises and in such a way that it is easily accessible to any person who wishes to record any complaint / suggestions and the said details /book shall be open for inspection to the licensor as and when demanded.

28.11 In case of any strike or lockout in the National Zoological Park or in the licence premises or for security reasons if the licencee is unable to function or its business is affected the licensor shall not be liable for any loss which the licencee may suffer. In such an event the licencee shall not be entitled to any reduction in
the licence fee or any other compensation whatsoever in nature.

28.12 In the event of licencee being prohibited / refrained from selling one or more of its articles in the licence premises because of any government laws/rules regulations/orders of central government or government of NCT Delhi the licensor shall not be liable for any loss suffered by the licencee and in such an event the licencee shall not be entitled to any reduction in licence fee etc.

28.13 Use of plastic bags etc. is prohibited in National Zoological Park as per direction of government of NCT Delhi.

28.14 The possession/premises shall be allotted on ‘AS IS WHERE IS BASIS’.

28.15 No construction/addition/alteration can be carried out inside the premises without licensors prior written consent and permission.

28.16 Additional fixtures and interior decorative items to be fixed inside the allocated area shall be permitted by the licensor against a specific request made with drawing in detail, after obtaining written permission from the licensor. On the expiry or termination of the licence as the case may be the licencee shall remove such temporary fixtures from the licence premises and restore the premises to the original condition at his own cost after removal of additional fixtures and interior decorative items to the satisfaction of the licensor.

29. **ENTRY AND EXIT**

29.1 The licencee shall abide all the instruction/ regulations issued by the licensor with respect to entry and exit of the material / personnel / representatives and visitors from time to time.

29.2 Entry of vehicles inside the zoo is not permitted during the visiting hours of the zoo.

29.3. Only limited number of essential vehicles with valid service pass shall be allowed entry.

30. **INSURANCE**

The licencee will obtain comprehensive insurance policy for the specified amount to cover damage to the premises and against all risks shall be responsibility of the licencee to ensure that the insurance policy remain effective without any break during the period of licence.
31. **INVENTORY**

At the time of taking possession of the premises an inventory of all the fixtures / fittings etc. will be made and the same will have to match on expiry/revocation /cancellation /termination of licence period or otherwise at the time of handing over the possession to the licensor or at the time of taking over possession by the licensor due to cancellation of licence or deemed vacation.

32. **FAIR BUSINESS PRACTICES**

The licencee shall be required to adopt fair business practices and to exhibit prices in respect of each items / services. In case of any complaint the licencee shall be solely answerable in respect of goods sold from the licence premises.

33. **STAMP DUTY AND CHARGES**

The licencee shall bear the cost of stamp duty to prepare two original licence agreements and one original each shall remain in custody of the parties to the contract. All other applicable charges shall also be borne by the licencee.

34. **CHECK LIST**

34.1 There is a check list provided as *(Annexure E).* Before submitting the tender the tenderer should verify all the entries in the check list and tick the appropriate boxes marked in the check list before the respective entries.

34.2 Tender application without complete documents / information shall not be considered and will be rejected summarily. If at any time during the period of licence, it comes to the notice of the Director, National Zoological Park that the licencee has misled the Director, National Zoological Park by way of giving incorrect /false information, which has been material in the award of licence, the licence shall be liable for termination besides other legal action which may be initiated against the licencee under the relevant laws.

Director  
National Zoological Park  
New Delhi-110003
NATIONAL ZOOLOGICAL PARK, MATHURA ROAD, NEW DELHI-03

PRICE LIST
THE RATES OF EATABLE ITEMS TO BE SOLD ARE AS UNDER:

<table>
<thead>
<tr>
<th>S.NO.</th>
<th>Item</th>
<th>Public Rate in Rs.</th>
<th>Only Zoo Staff Rate in Rs.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cold Drinks</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>Tea one Cup/glass of 150 ml.</td>
<td>10.00</td>
<td>5.00</td>
</tr>
<tr>
<td>2.a</td>
<td>Georgia/Lipton/Nestle(Standard Company)</td>
<td>20.00</td>
<td>10.00</td>
</tr>
<tr>
<td>2.b</td>
<td>Coffee Georgia/Lipton/Nestle (Standard Company)</td>
<td>20.00</td>
<td>10.00</td>
</tr>
<tr>
<td>3.</td>
<td>Cold Drinks (coke, Cocacola, Limca, Fanta, Pepsi, Thumps Up, Maza etc.)</td>
<td>MRP</td>
<td>Company Rate</td>
</tr>
<tr>
<td>4.</td>
<td>Mineral Water (Bislery, Kinley etc.)</td>
<td>MRP</td>
<td>Company Rate</td>
</tr>
<tr>
<td>5.</td>
<td>Frooty</td>
<td>MRP</td>
<td>Company Rate</td>
</tr>
<tr>
<td>6.</td>
<td>Ice Cream</td>
<td>MRP</td>
<td>Company Rate</td>
</tr>
<tr>
<td>7.</td>
<td>Chips</td>
<td>MRP</td>
<td>Company Rate</td>
</tr>
<tr>
<td>8.</td>
<td>Softy</td>
<td>20.00</td>
<td>10.00</td>
</tr>
<tr>
<td><strong>Snacks</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>Sandwich-Two pieces bread with veg. Stuffing (one plate) veg.</td>
<td>30.00</td>
<td>15.00</td>
</tr>
<tr>
<td>2.</td>
<td>Bread of 2 nos (large size with chutney)</td>
<td>30.00</td>
<td>15.00</td>
</tr>
<tr>
<td>3.</td>
<td>Rice Plain, Per Plate with Cholley/Rajma</td>
<td>50.00</td>
<td>25.00</td>
</tr>
<tr>
<td>4.</td>
<td>Rice Plain</td>
<td>50.00</td>
<td>25.00</td>
</tr>
<tr>
<td>5.</td>
<td>Thali Med.(4 Tandoori Roti + One plate Dal + seasonal subzi and salad)</td>
<td>60.00</td>
<td>30.00</td>
</tr>
<tr>
<td>6.</td>
<td>Tandoori/Tawa Roti</td>
<td>10.00</td>
<td>5.00</td>
</tr>
<tr>
<td>7.</td>
<td>Butter Tandoori/Tawa Roti</td>
<td>15.00</td>
<td>8.00</td>
</tr>
<tr>
<td>8.</td>
<td>Dal fried one plate</td>
<td>40.00</td>
<td>20.00</td>
</tr>
<tr>
<td>9.</td>
<td>Vegetable cutlets (2 nos.)</td>
<td>40.00</td>
<td>20.00</td>
</tr>
<tr>
<td>10.</td>
<td>Pastry with Cream</td>
<td>40.00</td>
<td>20.00</td>
</tr>
<tr>
<td>11.</td>
<td>Omelette 2 nos. with break</td>
<td>40.00</td>
<td>20.00</td>
</tr>
<tr>
<td>12.</td>
<td>Egg boiled</td>
<td>10.00</td>
<td>5.00</td>
</tr>
<tr>
<td><strong>South Indian Dishes</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>Dosa Plain with samber and chutney</td>
<td>40.00</td>
<td>20.00</td>
</tr>
<tr>
<td>2.</td>
<td>Masala Dosa(Butter) with samber &amp; chutney</td>
<td>60.00</td>
<td>30.00</td>
</tr>
<tr>
<td>3.</td>
<td>Uttapam Plain</td>
<td>40.00</td>
<td>20.00</td>
</tr>
<tr>
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</tr>
<tr>
<td>4.</td>
<td>Uttapam Onion/Tomato</td>
<td>60.00</td>
<td>30.00</td>
</tr>
<tr>
<td>5.</td>
<td>Dal Vada 50 gm each 2 pcs. With samver and chutney</td>
<td>60.00</td>
<td>30.00</td>
</tr>
<tr>
<td>6.</td>
<td>Plain Vada 50 gm each-2 pcs</td>
<td>60.00</td>
<td>30.00</td>
</tr>
</tbody>
</table>

**Chinese Dish**

| 1.          | Chowmein Veg. (one full plate) | 60.00 | 30.00 |
| 2.          | Butter Chowmein | 80.00 | 40.00 |
| 3.          | Veg Momo (8 pcs) | 40.00 | 20.00 |
| 4.          | Chicken Momo (8 pcs) | 60.00 | 30.00 |

**North Indian Dish**

| 1.          | Vegetable Samosa (2 nos. with chutney) | 30.00 | 15.00 |
| 2.          | Vegetable Samosa (2 nos. with cholley) | 50.00 | 25.00 |
| 3.          | Bread Pakora with chutney each made from large bread | 40.00 | 20.00 |
| 4.          | Kulcha Chhole (2 nos.) | 40.00 | 20.00 |
| 5.          | Chhole Bhatura (2 nos.) | 50.00 | 30.00 |
| 6.          | Fruit Chaat (one plate) | 40.00 | 20.00 |
| 7.          | Papri Chaat (one plate) | 40.00 | 20.00 |
| 8.          | Dahi Bhalla (2 pcs. Big size) | 40.00 | 20.00 |
| 9.          | Aloo ki Tikki (2 nosx) with Dahi & chutney | 40.00 | 20.00 |
| 10.         | Gol Gappe (8 nos. with pears, chutney/dahi) | 30.00 | 15.00 |
| 11.         | Pau bhajji | 40.00 | 20.00 |
| 12.         | Butter Pau Bhajji | 60.00 | 30.00 |
| 13.         | Butter slice per plate (2 nos.) | 30.00 | 15.00 |
| 14.         | Mathi (2 pcs with chutney) | 20.00 | 10.00 |
| 15.         | Veg. Burgur (one pc.) | 40.00 | 20.00 |
| 16.         | Veg. Petti- 2 pcs. | 40.00 | 20.00 |

**Juice**

| 1.          | Fresh Juice-300ml apple/mango-shake/orange/mousambhi/anar/pinapple | 50.00 | 25.00 |
| 2.          | Lassi-300ml | 40.00 | 20.00 |

**FOOD ITEM**

| 1.          | Veg. Biryani (Full Plate) | 80.00 | 40.00 |
| 2.          | Chicken Biryani (Full Plate) | 100.00 | 50.00 |
| 3.          | Mutton Biryani (Full Plate) | 120.00 | 60.00 |
| 4.          | Pakora(Aloo/Gobhi/Onion/Mix) (5 pcs.) | 40.00 | 20.00 |
| 5.          | Egg Biryani | 80.00 | 40.00 |

**NOTE:**

1. The above rates are inclusive of VAT and other all taxes and the rates more than the approved rate should not charged.

2. Printed serial numbered cash memo to be issued to the customers compulsory (computerize slip).
3. Vat/Sales Tax/GST or any other tax on food article levied by the Government will have to be paid by Licencee.

4. Price List boards to be displayed at prominent places as per direction of the zoo authority.

5. Medium of cooking oil should be best quality refined oil.

6. Quality of the food/snacks will be inspected by the authorized representative of NZP to ensure best quality.

7. The Staff engaged by Licencee should be allowed on duty in proper uniform only.

**STRICT INSTRUCTION TO BE FOLLOWED**

1. No eatable items covering polythene or wrapping papers are allowed (both for packing and eating).
2. Only glass tumblers and ceramic crockery for serving drinks/foods are allowed.
3. The amount to be charged for all Companies items should not exceed the MRP.
4. Any violation in the above may lead to cancellation of the tender.

   Director  
   National Zoological Park  
   New Delhi-110003
APPLICATION FORM-T (TECHINCAL BID) FOR LICENCE TO OPERATE KIOSK AND STALLS AT NATIONAL ZOOLOGICAL PARK NEW DELHI-110003

(TO BE FILLED IN BY THE APPLICANT)

1. Name of the Applicant Entity …………………………………………………

2 Address : .............................................................................

3 Telephone No(s) : …………………………………………………

4(i) Fax Number : …………………………………………………

(ii) ISD/STD Code : …………………………………………………

(iii) E-mail address : …………………………………………………

(iv) Website : …………………………………………………

(v) Attach self-attested copy of valid:

(a) Sales Tax/VAT Regn. number

(b) TAN Regn. number

(c) Trade licence number

(d) GST registration number
5 (i) Applicant’s Legal Status: ..........................................................
    (Individual/Company/Proprietor/Partnership HUF/Society/Any Other, specify)

(ii) PAN Card No. : .................................................................

6 Contact Executive(s)
   (i) Name .................................................................

(ii) Designation : .................................................................

(iii) Tel. No(s)
    with STD Code: .................................................................

    Office: (a) Direct: .................................................................

    (b) General : .................................................................

    Mobile : .................................................................

(iv) E-mail ID : .................................................................

7 Designation & address of: .................................................................
    the Income tax Authority
    by whom the entity is .................................................................
    assessed.

8 Name/Address of Bankers : .................................................................
    with A/c No. .................................................................

9 Details of enclosed Demand : No. ......................... dated .................
    Draft/Banker’s Cheque/Pay
Order covering Application
Money in case the Bid for Rs. 2000/- drawn on …………………
Document-cum-Application
Form is downloaded.

10 Details of business associates, sister : ………………………………
Concerns, affiliates, subsidiaries, etc. it any
(attach proof)

<table>
<thead>
<tr>
<th>Name of business associates/sister concerns/affiliates/subsidiaries etc. (attach separate sheet, if necessary)</th>
<th>Address</th>
<th>PAN</th>
<th>Whether operated F&amp;B outlet(s) in National Zoological Park &amp; years of operation (Yes/No)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
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<td>3</td>
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<td>5</td>
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<td>6</td>
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<td></td>
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<tr>
<td>7</td>
<td></td>
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</tr>
</tbody>
</table>

11 Date of establishment of the applicant’s Business in food outlets (attach proof) ………………………………

<table>
<thead>
<tr>
<th>Financial Year</th>
<th>Turnover (in crores) from F&amp;B operations (as per audited financial statement)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013-14</td>
<td></td>
</tr>
<tr>
<td>2014-15</td>
<td></td>
</tr>
<tr>
<td>2015-16</td>
<td></td>
</tr>
<tr>
<td>Average Annual Turnover</td>
<td></td>
</tr>
</tbody>
</table>
13 Experience in the field of F&B Operations:

<table>
<thead>
<tr>
<th>S. No</th>
<th>Type of Outlet [Multi cuisine/ Specialty Restaurant(s)] (attach separate sheet, if necessary)</th>
<th>Nos.</th>
<th>Address</th>
<th>Operating since (Month/ Year)</th>
<th>Type of Cuisine</th>
<th>Networked electronic cash register (Yes/No)</th>
<th>Experience of using modular kitchen equipment (Yes/No)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a)</td>
<td>(b)</td>
<td>(c)</td>
<td>(d)</td>
<td>(e)</td>
<td>(f)</td>
<td>(g)</td>
<td></td>
</tr>
</tbody>
</table>

Attach self attested photographic & documentary proof(s) to substantiate the above claims, and Copy of eating house licence and trade licence from local police/local bodies whichever is applicable, for all the aforesaid outlets.

14 (A) In case of a Pvt./Public Limited Company:
Company, please attach self-attested copies of the following & confirm in the box:

PAN Card

Memorandum and Articles of Association (in original)

Income Tax Return of the last
Financial year (2015-2016) [ ] [ ]

**Or**

(B) In case of a Partnership Firm:
Please attach self-attested copies of the following and confirm in the box:

<table>
<thead>
<tr>
<th>Document</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAN Card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Income Tax Return* of the last</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Financial year (2015-2016)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Certified copy of Partnership Deed</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>PAN Cards of all partners</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Or**

(C) In case of a Sole Proprietor Firm:
Please attach self-attested copies of the following and confirm in the box:

<table>
<thead>
<tr>
<th>Document</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Election Identity Card/Driving Licence/Passport as proof of identity and Address</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PAN Card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Income Tax Return* of the last</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Financial year (2015-2016)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Duty certified by the Chartered Accountant.

15. Any other information:
........................................................................................................

**I/we, hereby, declare that:-**

I/We have read and understood & agree to the Bid Documents, including Terms & Conditions.
I/we have read and understood the terms and conditions governing the grant and operation of the license: and

I/We agree and undertake to be bound by the Bid Documents, and other Terms & Conditions forming integral part of the license agreement.

That I/We understand that in case of any of the above information/documents (as given by us) is found to be incorrect, National Zoological Park may reject the application, cancel the agreement or revoke the license at any time, without giving any notice and in such a situation, I/We will not be entitled for refund of any part of licence fee, security and other deposit.

I/we have not barred by any Department/Organisation/Local Authority from operating an F&B outlet.

I/we hereby also declare that:-

The bid has been submitted after site inspection of the National Zoological Park and the same are to be allotted on ‘as is where is’ basis.

National Zoological park reserves the right to suggest us different cuisines etc.

That the undersigned has been authorized by the firm/company to sign these bid documents.

The address given below is the postal/communication address in which all the messages/documents, may be addressed/sent to us.

Place: ........................................  Signature:
......................................................
Date: .................................  Name :
......................................................
(Authorised Signatory) – Copy of such authorisation Designation :
......................................................
(Capacity in which signed)
Full Address : .................................
Company Seal :
16. **ENCLOSURES (Documents to be enclosed with the Technical Bid):**

1. Earnest Money of Rs. 2.00 lakhs in the form of Demand Draft/Banker’s cheque/Pay order in favour of “Director NZP, New Delhi” from a scheduled commercial bank.

2. In case the application form has been downloaded, a separate Demand Draft/ Banker’s Cheque/ Pay Order of Rs. 2000/- towards application fee in favour of Director NZP New Delhi.


4. Self attested copy of Valid TAN Regn. Certificate

5. Self attested copy of Valid Trade license.

6. Service Tax Registration Number

7. Self Attested copy of GST registration

8. Self Attested copy of FSSAI registration

9. Employee Liability / WC policy

10. Public Liability Policy

9(a). In case the applicant is Pvt./Public Limited Company, self attested copies of:

   (i) PAN Card of the Company

   (ii) TAN Regn. Certificate,

   (iii) PAN Cards of all full time Directors.

   (iii) Memorandum and Articles of Association (in original),

   (iv) Income Tax Return of the last financial year (2015-2016) duly certified by a Chartered Accountant,

9(b) In case the applicant is Partnership Firm, self attested copies of;

   (i) PAN Card of the firm,

   (ii) TAN Regn. Certificate,

   (iii) Income Tax Return of the last financial year (2015-2016) duly certified by a Chartered Accountant

   (iv) Certified copy of Partnership Deed,

   (v) Certified copy of Power of Attorney

   (vi) PAN Card of all Partners

9(c) In case of sole Proprietor Firm, self attested copies of;
(i) Election Identity Card/Passport / Driving Licence / Passport as a proof of identity and address
(ii) PAN Card of the firm,
(ii) TAN Regn. Certificate,
(iii) Income Tax Return of the last financial year (2015-2016) duly certified by a Chartered Accountant

10. Details of Business associates / Sister Concern /Affiliates, subsidiaries etc. if any attach proof.

11. Date of establishment of applicant’s business in food outlets (attach proof)

12. Turnover from F&B operations for the last 3 years i.e. 2013-14, 2014-15 and 2015-16 (attach certificate of the auditor in original)

13. Experience in the field of F&B operations

14(i) Attach self-attested photographic and documentary proof to substantiate the experience.
14(ii) Copy of eating house licence and trade licence from local police / local bodies whichever is applicable for all the aforesaid outlets in favour of tenderer for the period of experience certificate submitted.

15. Proof of deposition of Value added tax to the concerned Govt. authority for the period of past experience since implementation of the Act concern.

16. Valid Licence from MCD health department to run a canteen issued in favour of the tenderer, for the year of experience certificate submitted if from Delhi, tenderers from outside MCD area must submit licence from the concerned local authority.

17. NOC from Delhi fire service from fire safety point in favour of the tenderer for the period of experience submitted i.e. fire safety compliance record of the place where kiosk / canteen was operated earlier.

18. EPF Registration number

19. ESI Registration Number

20. Affidavit as per Annexure-D

21. A certificate of good conduct from the Govt. / Public Sector Undertaking /two Gazetted Government Officers where at present the services are being provided.

i. Name of the officer : ____________________________

ii. Designation : ____________________________

iii. Telephone No. : ____________________________
iv. E.mail : __________________________

v. Address of the office : __________________________

22. No Due certificate from the existing department where the contractor is working duly signed by the authorized signatory

23. Solvency certificate / turn over from bank duly signed by the authorized signatory
APPLICATION FORM-F (FINANCIAL BID)

FOR

LICENCE TO OPERATE KIOSK AND STALLS AT NATIONAL ZOOLOGICAL PARK,

NEW DELHI

(TO BE FILLED IN BY THE APPLICANT)

Dear Sir,

I am/We are pleased to submit my/our Financial Bid for Rs. _________________
(In words _________________)

_______________ per month for grant of licence to operate food court outside main gate and inside four stalls at National Zoological Park for a period of one year i.e from 01.04.2017 to 31.3.2018.

I/we hereby declare, understand and accept that:

- The submission of the offer does not guarantee grant of licence and that Director, NZP has the right to cancel or reject the bids at any time.
- We shall deposit within 10 days from the date of acceptance of tender a sum equivalent to twelve months of our offered licence fee from Nationalized Bank as Security Deposit for the due and faithful performance in the form of Fixed Deposit in any Nationalized Bank /Post Office Saving Bank (Security Deposit Account) Pass Book pledging the amount in favour of Director, National Zoological Park, New Delhi.

The terms of the licence shall be upto 31.03.2018 and the same shall not be liable to be renewed / extended beyond 31.01.2018 under any circumstances notwithstanding any dispute between licensor and ourselves.

Security deposit will be at the disposal of Director, NZP to make good any loss/damages/outstanding dues and for performance of other Terms & Conditions of license.

I/We understand that apart from quoted license fee, charges for air conditioning, electricity, water, PNG, conservancy etc. shall be payable by us regularly to the complete satisfaction of Director, NZP at the rates decided by Director, NZP from time to time, along with other statutory and local taxes and we undertake to pay.
the same regularly as per periodicity indicated by the Licensor. We understand that non-payment of dues on time will result in cancellation of license. The existing applicable rates specified in Annexure-B have been seen by us and we agree that these charges are subject to revision by the licensor without any notice.

The postal address given here-below is the postal/communication address to which all the messages/documents any be addressed/sent to us.

Thanking you,

Yours faithfully,

Place:  
Signature:  
Date:  
Name:  

Designation: (Capacity in which signed)  
Full Address:  
Company Seal:  
Email ID:
AFFIDAVIT

I, _____________________________, son/daughter/wife of ______________________
resident of ___________________________ Director/Partner/Proprietor
of M/s. ___________________________ having its
registered office at ___________________________
do hereby solemnly declare and affirm as under:-

1. That I/firm/company have/has the requisite licenses and approvals
   including license to operate food and beverage outlets.

2. That there has been no case/litigation whatsoever against
   me/firm/company or any other legal entity in which I/we have controlling share
   under Prevention of Food Adulteration Act, 1954 or any other law which restricts
   me/firm/company from operating food and beverage outlets and/or to enter into
   the License Agreement.

3. That no penalty on account of failure of food samples/unhygienic
   condition of F&B outlet(s) has been levied on me/firm company or any other
   legal entity in which I/we have controlling share by any of local/Government
   Authority.

4. That I/firm/company an/is financially sound to undertake such an
   agreement.

5. That I/firm/company or any other legal entity in which I/we have
   controlling share has/have never been barred from operating any F&B outlet
   anywhere in India by any agency/Govt. Deptt.

6. That I/we understand and agree that licensed premises shall not be used
   after expiry of the Agreement. The licensor will have the right to disconnect
   electricity, water and other services after expiry of the Agreement and/or seal to
   take over the premises on the expiry of the License Agreement without any
   noticed to the license.

7. That I/we understand and agree that the license period/term of license of
   Kiosk and Stalls at National Zoological Park for which I am/we are submitting
   out bids, namely ______________________ is for a period of __________ as
   per the Bid Notice/Bid Documents and the period of license is non-negotiable and
will not be extended under any circumstance on ground of any dispute and agree that said issues may be processed for financial compensation, if any.

8. That in case I am/we are allotted the licensed premises, namely, __________, I/we will hand over the peaceful vacant possession of the licensed premises immediately on expiry of term.

9. That in care I am/we are allotted the licensed premises, namely, __________, I/we shall peacefully hand over the vacant possession of the licensed premises on termination/cancellation/revocation of license in accordance with the instructions issued by the licensor in this regard and seek resolution of dispute, if any, through financial compensation only.

10. That I/we undertake and agree that we shall not resort to any unauthorized use of the premises and shall confine the permitted activities within the specified area. We also understand and agree that for any violation of these conditions and/or for use of any area outside/beyond the licensed area, the license agreement will result in summary cancellation/termination of license agreement.

11. That I/we undertake and agree that the Licensor will have the right to revoke/cancel the License agreement without any notice on violation of any terms & conditions of the bid document and/or Agreement.

12. That I/we agree and understand that I/we will have no authority to access the premises after the expiry/termination/revocation/cancellation of License Agreement.

13. That I/We agree and undertake that I/we will not operate more than one Kiosk and four Stalls at National Zoological Park at any point of time.

14. That I/we undertake to pay the amounts as demanded by Director, NZP towards damage if caused to the licensed premises during the tenure of Agreement on vacation. The amount towards damages shall be paid within three days from the date of Demand Note/Invoice.

15. That I/we or our other business entity where we has and/or still have controlling share, have not been barred from operating an F&B outlet on account of food quality issues by concerned govt. authorities or a have not been convicted for irregularities concerning F&B outlets under various statues/rules/regulations/orders etc.
16. That I/we have not been debarred from bidding on any account of bid documents.

17. That I/we declare that no criminal case is pending against me/us in any court of law in the country.

18. That I/we shall not object to establishment of any other Canteen/Kiosk/Stalls at the National Zoological Park, New Delhi.

19. That I/we have read all the terms & conditions forming part of the License Agreement (Annexure-A) and agree to abide by them in entirety.

DEPONENT

VERIFICATION

Verified at Delhi on this ____________ day of ___________, 2017 that the contents of the above Affidavit are true and correct to my/our knowledge and no part is false and incorrect.

DEPONENT
ENCLOSURES

Have you attached all the self-attested following enclosures as supporting documents

Please tick (✓) appropriate answer yes / no

i) Demand Draft of Rs. 2000/- only if the form is downloaded from the website. : Yes/No

ii) Demand Draft/Pay Order of Rs. 2,00,000/- as EMD : Yes/No

iii) Have you enclosed all the documents in original / self-attested copies as per the list of enclosures provided in the application form of Technical Bid : Yes/No

OTHERS

i) Have you signed and stamped all the pages of the tender documents : Yes/No

ii) Have you mentioned the rates in figures as well as in words : Yes/No

iii) Have you signed correction/ overwriting. : Yes/No

iv) Have you read and agreed with all terms and conditions stipulated in the tender document. Yes/No

Place: Signature:

Date: Name:

Designation: (Capacity in which signed)

Full Address:
Company Seal:

Email ID:
Annexure - F

ON NON JUDICIAL STAMP PAPER OF RS.100/-

AGREEMENT

ARTICLES OF THE AGREEMENT made on this __________ day of ________ 2017 between Director, National Zoological Park Mathura Road, New Delhi-110 003 (hereinafter referred to as NZP which expression shall include his/their executors, administrators and assigns) of one part and M/s ___________________________ (hereinafter referred to as the Contractor, which expression shall include his/their, executors, administrators and assigns) of the other part and whereas the NZP had issued Notice Inviting Tender vide No. dated ----------- against which the Contractor has submitted his tender vide No.___________________________dated___________________ and the NZP had issued Letter of Intent/Letter of Award vide No._________________________ dated___________________ to the Contractor, which has been accepted by the Contractor.

NOW IT IS HEREBY AGREED as follows :-
That the Notice Inviting Tender (NIT), terms and conditions, complete tender document with annexures, and Letter of Intent / Letter of Award including the following shall be deemed to form an integral part of this Agreement.

(a) Invitation to Tender alongwith full Bid Document with all annexures
(b) Scope of work
(c) Terms and condition of the contract
(d) Instructions to Bidders
(e) Any other documents forming part of the contract

In witness thereof, the parties put their hand this ___________day of___________2017 in the presence of :-

For and on behalf of the Contactor For and on behalf of the President of India

Signature of the authorized official Signature of the authorized Officer
Name of the official____________ Name of the Officer
Stamp/Seal Stamp / Seal

Two witness on behalf of Contractor Two witness on behalf of NZP
(signatures with full name & address) (signatures with full name and address)